



Great Lakes

AQUARIUM

POSITION TITLE: Otter Mascot

DEPARTMENT: Education

SUPERVISOR: Volunteer Coordinator, Education Department Staff

POSITION SUMMARY:

The Otter Mascot volunteer performs at special events in the community and other functions as requested by the Volunteer Coordinator.

RESPONSIBILITIES:

1. When in costume volunteers must engage and interact with the public in an enthusiastic and approachable manner using body language only. The mascot must not speak.
2. If the temperature is over 65 degrees mascots may not wear the costume for more than 25 minutes without taking a break away from the public and removing the costume. This is a health issue. Failure to abide by this rule will result in termination of the volunteer from this position.
3. Mascots must stay properly attired in the entire mascot costume while in view of the public.
4. Mascots must always represent the Aquarium in a professional manner.
5. Mascots must return costume to the Aquarium upon completion of duty and advise supervisors of needed cleaning or repairs.
6. Mascots should keep staff informed of any ideas to improve existing equipment or supplies.
7. All other job related functions as assigned by supervisor.

QUALIFICATIONS:

To perform this job successfully, an individual must be able to perform each essential function satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

1. Must be 18 years of age to volunteer.
2. Must be friendly, enthusiastic, and entertaining.

3. Before service the otter mascot volunteer must complete the following steps:
 1. Provide the Volunteer Coordinator with a completed volunteer application, waiver, and background check form.
 2. Successfully pass a background check.
 3. Participate in an aquarium orientation and learn the information provided by the Volunteer Coordinator.
 4. Practice with the Volunteer Coordinator or available Education staff member before beginning to volunteer.

COMMITMENT:

There are no strict time requirements for the Mascot position. Volunteers must sign in and out each time they volunteer. Volunteers are no longer considered active if they have not volunteered within a one year period from their last date of service.

PHYSICAL REQUIREMENTS and/or WORK ENVIRONMENT

The physical demands and work environment described here are representative of those that must be met by a volunteer to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the volunteer may be required to work in the Aquarium exhibit space and outside, which could include exposure to inclement weather. Appearances may require standing or walking for an extended period of time. Individuals are required to use hands to finger, handle or feel objects. The noise level in the work environment is moderate to high.